

# ROBERT M. TURNER

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## INFORMATION TECHNOLOGY MANAGEMENT SYSTEMS | INFRASTRUCTURE | STAFFING

A highly skilled and well seasoned senior-level IT manager with over 20 years of expertise in planning, coordinating, implementing and evaluating the effectiveness of systems, infrastructure and staffing required to accomplish department projects and objectives.

**“PIONEERED COMPLETE OFFUTT INFRASTRUCTURE UPGRADE – SOLUTION SAVED  
\$1.9 MILLION; NETWORK SPEED INCREASED 1,000%.”**

LT. COLONEL JAY E. BRANSON

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### VALUES OFFERED

- Strategic / Tactical Planning
- Budget Management
- Team Building / Coaching
- Project Management
- Vendor Negotiation
- Solid Leadership Skills
- Staff Training / Development
- Policy / Program Development
- Staffing / Employee Relations

### TOP SECRET SECURITY CLEARANCE

**More than 20 years of experience** leading, planning, and supporting a functionally organized, technically oriented environment with staff working on a wide variety of technical activities. Expertise in forecasting, developing and implementing organizational initiatives. Ability to think strategically and programmatically. A master in setting priorities, allocating resources, providing follow-through, assuring a well-organized workforce and providing evaluation of projects and efforts.

US AIR FORCE – OFFUTT AFB, NE

#### **Special Projects Coordinator** (2005 – Present)

Operate, maintain, and defend command, control, communications and computer systems valued at \$117 million dollars. Support the communication / computer needs of 9,000 users stationed at United States Strategic Command and the Air Force Agency. Plan and deploy communication solutions worldwide budgeted at more than \$10 million dollars annually.

- Support the Commander in an array of forums addressing the full spectrum of command, control, communications and computer issues and initiatives.
- Facilitate substantive group efforts and serves as liaison for two squadrons in the arena of special projects collaboration.

**Achievements:** Led 13-member staff sustaining largest special ops voice/data ever constructed – first ever report of 100% uptime.

US AIR FORCE – OFFUTT AFB, NE

#### **Deputy Commander** (2003 – 2005)

Led 326 military, civilian, and contract personnel delivering base communications to support ACC's largest wing.

- Directed 24/7 mission critical operations and maintenance activities for base level computer systems, Federal Aviation Administration compliant navigational aids, visual information services, and base information systems.
- Directed activities on communication and computer systems valued at over \$117 million dollars and managed an annual budget of over \$3 million dollars.

**Achievements:** Chaired Offutt's working group for communication and architecture diversity – eradicated single points of failure. Led install of ACC's first wireless network; critical benchmark for ACC & AF saving

\$33 thousand in contract fees. Remotely restored USAFE Global Command and Control System database – recovered deployment processing.

US AIR FORCE – LANGLEY AFB, VA

**Flight Commander, Command & Control Systems** (2002 – 2003)

Led a team of 290 personnel in providing mission critical, 24/7 communications engineering, installation, and field support using \$100 million dollars in resources.

- Ensured critical force data was delivered through a robust C2 network to decision makers with the Joint Staff, ACC, 3 numbered air forces, and 21 wings.
- Directly supported combat air force warfighters worldwide with Tier II Help Desk trouble-call resolution, systems testing, and on-site field support.

**Achievements:** Reduced complex GCCS server footprint by remarkable 30% – eliminated single points of failure.

US AIR FORCE – LANGLEY AFB, VA

**Chief, Command & Control Center** (2001 – 2002)

Provide communication support globally to combat air forces, Joint Task Forces, and Joint Force Components. Provided in-the-field support and network engineering to coalition, joint, and air commanders with 320 airmen, engineers, and staff using \$100 million dollars in resources.

- Led team of 45 system administration and engineering personnel providing support for ACC's Theater Battle Management Core Systems Tier 1 Help Desk and \$1.9 million dollars Global Command and Control System Operations.

**Achievements:** Led support team that resolved over 4,000 mission-critical problems for users across the MAJCOM.

US AIR FORCE – LANGLEY AFB, VA

**Deputy Chief, Commander's Action Group** (1999 – 2000)

Built, coordinated, and submitted integrated C2 & ISR portion of the AF Program Objective Memorandum. Served as lead for all system requirements and enhancements. Responsible for oversight of \$9 billion dollar annual budget.

**Achievements:** Streamlined AC21SCR staff meeting by migrating it to the web, which decreased data entry by 50%.

US AIR FORCE – PENTAGON, WASHINGTON, D.C.

**Communications-Computer Systems Engineer** (1995 – 1999)

Provided full system support for systems critical to national defense. Developed management information systems for OSD and HQ USAF to prepare and submit the President's Budget. Created decision support tools for senior DoD officials to evaluate events worldwide and respond to crisis.

- Identified and evaluated emerging communications and computer technology for integration into SAF, Air Staff, Joint Staff, OSD, and Agency communications architectures.
- Developed briefings and technology training courses for Agency and Pentagon personnel.

**Achievements:** Expertly planned and led \$150,000 renovation of the Integration Center's test-bed local area network. Provided floor space for additional equipment and personnel – saved \$120,000 per year in contract costs.

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## EDUCATION

**Masters of Arts** - National Resource Strategy, National Defense University, Washington, DC.

**Bachelor of Arts** – Computer Information Systems, University of Nebraska, Lincoln, NE

Project Explanation:

I've chosen this format because she was an Elementary School Teacher and the font was intended to appear child like. I believe that a successful educator must be creative in order to capture and hold the children's attention.

This format allowed me to showcase my client's skills and experience within the first 1/3 of the first page of her resume. I have laden her resume with the most up-to-date keywords used in elementary education today. These keywords will be picked up immediately if scanned via computer or a simple visual scanning by the hiring manager.

This format also allowed me to use an excerpt from one of her letters of reference. My philosophy on that is that rarely does anything come across quite as well as a well-written testimonial of my client's work performance.

Finally, I include information upfront regarding her teaching credentials, work experience, accomplishments and relevant training.