

Gabe A. Connor

Improved end user & business leader SAP
experience through issues resolution, application
improvements & proactive knowledge transfer.

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* SAP FI / CO CONSULTANT *

SAP Certified with Accountancy Background (CIMA Stage 1 Completed)

SAP Champion with a verifiable track record of driving solution delivery and project success through a proactive consultative approach and developing best practice SAP support processes. Brings full lifecycle SAP implementation experience with a specific focus on SAP FI/CO, PS, IM, MM and EBP modules, from business consulting, functional specification, configuration, testing, training, to post go-live support consulting. Strong SAP methodology background, cross modular experience, and business process and application functionality knowledge, compliments excellent customer facing skills and a finance/management accounting background.

AREAS OF EXPERTISE

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| <input checked="" type="checkbox"/> SAP Implementation | <input checked="" type="checkbox"/> Project Management | <input checked="" type="checkbox"/> Solutions Management |
| <input checked="" type="checkbox"/> SAP FI / CO Consulting | <input checked="" type="checkbox"/> Blue Printing & Configuration | <input checked="" type="checkbox"/> Process Re-Engineering |
| <input checked="" type="checkbox"/> Go Live SAP Support | <input checked="" type="checkbox"/> SAP FI/CO Functional Skills | <input checked="" type="checkbox"/> Testing Custom Developments |
| <input checked="" type="checkbox"/> SAP Application Improvements | <input checked="" type="checkbox"/> SAP Training & Knowledge Transfer | <input checked="" type="checkbox"/> Procurement / Finance Integration |

CERTIFICATIONS & SAP KNOWLEDGE

SAP FI/CO 4.7 – Certified (SAP UK)

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EBP (SRM) 3.5 – Certified (SAP UK)

Currently completing AC202, AC280, AC305 – ECC 6.0 (upgrade SAP FI 4.7 Certification to ERP)

SAP R/3: 3.1, 4.6c, 4.7, ECC 5.0 ★ FI-GL ★ ECC-New GL ★ FI-AP ★ FI-AR ★ FI-AA ★ MM-IV / LIV ★ CO-CCA ★ CO-IO ★ CO-PCA ★ CO-PA ★ BC400 ABAP Workbench Foundation ★ SAP Business Warehouse 4.6c ★ SAP Report Painter ★ SAP Investment Management ★ SAP Project Systems ★ ASAP Accredited

PROFESSIONAL EXPERIENCE

GAETWAY.COM – London, UK

Feb 2007 to Mar 2009

SAP FI / CO Test Consultant

Appointed to SAP Oyster Project in realisation stage, a 90% custom (SAP 4.7) IBM developed fully integrated solution outsourced to India. Leveraged business knowledge, SAP FI/CO functional skills, and understanding of business processes to add value, from development of a state of the art, full end to end business solution to outsourcing of live solution to outsourcing Partner.

Responsibilities Snapshot

- Reviewed new developments (CPE, S2C, P2P, R2R)
- Produced end-to-end integration test scripts
- End-to-end integration & process testing
- Process & UAT Testing
- PDD Updates for S2C & P2P
- Data Migration
- Go Live FI/CO Support
- QA Testing, Script Writing, & Staff Training

RESULTS / ACCOMPLISHMENTS:

- Integration Test Scripts:** Worked closely with teams in the production of integration test scripts (cycles 1 & 2) for IBM custom developments and configurations. Resolved incorrect data issues and problems with interfaces into SAP, in CBXML format for hospitality leaders.
- FI / CO Consulting:** Drove solution delivery by liaising with SAP/ Interface developers and business champions on issue solutions to be applied and SAP best practice, from standard SAP functionality to program. Completed front office release 41, 42, 43.1 – FI/CO testing.
- Quality Assurance:** Positioned QA Department in good shape for testing standard SAP functionality and custom transactional requirements for new front end releases through training and development, developing QA test procedures and scripts for the Mercury test centre, and automating test status reporting.

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JNC ENTERPRISES – London, UK

Sept 2005 to Jan 2007

SAP FI / CO Business Analyst

Empowered end users with new SAP knowledge and becoming more proactive in system usage and resolution of issues by leveraging SAP expertise to provide SAP FI/CO support across the UK, Holland, Spain and Germany. Praised for being proactive in the management of SAP solutions and adding value in the testing cycle.

RESULTS / ACCOMPLISHMENTS:

- SOX Compliance (SAP):** Achieved Sarbanes Oxley compliance by resolving SOD's in the EMEA region from 4500 to an accepted 60 with business sign-off. Reviewed SOD's with department heads, provided SAP support to formulate a resolution, and developed a SOD resolution file to track change solutions.

PROFESSIONAL EXPERIENCE CONTINUED...

- **Project Lifecycle:** Oversaw SAP project lifecycle for upgrade and implementation of new BK One Europe Template (3.1 to 4.7) from blue print design GL/AP/AR/IM/PS/MM to go live and support. Blueprinting delivered ahead of schedule.
- **AP Implementation:** Implemented NatWest (RBS) bankers for AP payment and cash management processing with a clear cash audit trail across 52 stores, using ASAP project methodology and SAP business solutions. Achieved smooth transition by working closely with the business in AP bank configuration, statement upload and go live support.
- **SAP Implementation:** Delivered on business objectives for Bacstel-IP Paybase implementation 1.4c by formulating solution for potential security issue, completing application review, finalising implementation in test mode, facilitating business testing and training, and producing training documentation for specific roles in the approval process.
- **Process Improvements:** Implemented controls to track capital expenditure correctly and bring application ownership back to Planning Department through system and business review, resolving business issues to meet clearly defined business objectives, producing new PDDs, team training and support.



MMCO SAP UK PROJECT – London, UK

Feb 2005 to Aug 2005

SAP FI / CO Support Consultant

As SAP Champion, dissipated frustration by supporting users in managing and resolving SAP FI/CO and MM go live/user issues for 4.7 go live implementation. Partnered with users to understand, define, optimise and align strategies by implementing configuration changes, applying best practice processes, resolving FI/CO and MM system issues, and delivering SAP solutions.

RESULTS / ACCOMPLISHMENTS:

- **FI/CO Issues Resolution:** Resolved change management and cut over transactional data issues by completing reconciliations, working with the business to process the corrections in SAP, and facilitating additional FI/CO training, resulting in the procurement and finance departments in good shape going forward.
- **SAP Training:** Completed knowledge transfer by comprehensively training IT Department in new SAP Support, FI/CO, MM and Project Systems, resulting in a team capable of providing SAP support solutions and best business practices.



AVIATION SERVICES – London, UK

Dec 2001 to Oct 2004

SAP FI / CO & MM Support

Developed best practice SAP support processes across all business entities for implementation, training, rollout and end user support of mySAP4.6c, including FI/CO, EBP/MM. Produced an application procurement strategy including five statements, from application implementation, utilisation, procurement reporting, and security to approvers and process accounting.

RESULTS / ACCOMPLISHMENTS:

- **EBP Implementation:** Re-implemented EBP pilot procurement project by troubleshooting implementation issues and identifying savings through new visibility and authorisation control. Oversaw full system and implementation review, identified business requirements, validated new organisational procurement structure with business sign-off, corrected FI / CO configuration and the EBP organisation chart, and produced PDD.
- **SAP Support:** Worked cohesively with business in resolving post go live issues, achieving stabilisation, and providing 2nd line support for SAP FI/CO and EBP/MM support to 250 EMEA users across Netherlands, Spain, Brussels and UK.
- **Project Management:** Led AP project team in re-implementing Flight Accounting application. Led BU preparation from reviewing testing roadblocks, producing actions for developers/testers, issues management and resolution, best business process documentation, QA testing, user training, and go live.



Business Analyst, COMSEC – UK

Sept 2000 to Nov 2001

Financial Analyst, MANAGEMENT SOLUTIONS – UK

Sept 1999 to Sept 2000

Assistant Accountant (SAP R/3 FI/CO), HEWLETT PACKARD – UK

May 1997 to Aug 1999

OTHER INFORMATION

Technology: Excel, Oracle Financials, JD Edwards, Tetra, Sage, Sun Micro Systems, MS Office, Excel VBA, Star Office, Lotus 123, Lotus Notes, Test Director, Mercury Quality Centre, Bugzilla

Affiliations: Member, Toastmasters Public Speaking Group

Strategy Explanation

This client approached me as he really wanted to bring forward his SAP FI/CO consulting experience in order to be competitive in a really deflated market. His current resume for the UK market was too long and not selling his FI/CO expertise or helping him stand out from other applicants within this highly competitive market.

To set the stage, I added a personal branding statement under his name with traits that an employer would be looking for in a consultant – improving end user experience, issues resolution, application improvements, knowledge transfer.

Under the SAP FI/CO Consultant title I added SAP Certified with Accountancy Background, as his certifications and financial background were key to the FI/CO consulting positions he was applying for. I then developed a profile which pretty much encapsulated who he was.

As I only had 2-pages in which to market him, I needed to ensure I selected all relevant information whilst taking into consideration white space so the resume was easy on the eyes. Therefore, instead of listing all IT expertise, as not all of it was SAP FI/CO related, I opted for a Certifications and SAP knowledge section which was relevant to his career objective. As he was upgrading his SAP certification to ERP – which was again important to the positions he was applying for - I put this in between 2 lines to draw the readers eyes to this section

I then drove home his SAP expertise by listing his last 4 positions. I opted not to add achievements for his business analyst and financial analyst positions, as this would take away from the feel of a SAP champion resume and also mean limiting his SAP achievements to add achievements in for these positions which were not SAP related.

I added the grey responsibilities snapshot box to not only show the reader the scope of his involvement but also for additional key words that they might be looking for.

The bolded words at the beginning of each achievement were purely to bring the readers eye to these specific key words and demonstrate the scope of his FI/CO consulting experience.

Client was extremely happy with his new resume and was receiving very positive feedback from SAP recruiters