

# ERIN M. PIMPERTON

Senior Project Engineer, Federal Facilities

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## HIGH-VISIBILITY PROGRAM MANAGEMENT ■ CONSTRUCTION MECHANICAL ENGINEERING ■ HEALTHCARE A/E/C

19 Years of Military & Healthcare Experience

Strategic Leadership & Client Relationship Building

### Value to Your Company

- Strategic Program Planning & Management
- Medical Center Construction
- Evidence-Based Design (EBD)
- Lean Project Management
- 9-Figure Budget Oversight
- 8-Figure Cost Containment
- 200-Person Team Leadership
- Change Management
- Six Sigma Process Improvements
- Logistics Management
- Legislation & Compliance
- Executive-Level Engagement & Presentations
- Media Relations

**Change architect skilled in embedding processes that curtail costs and maximize performance, quality, and profitability** with expertise gained marshaling human and physical resources across billion-dollar, multiyear healthcare construction programs and earlier background in critical, high-speed manufacturing environments.

**Top achiever and inspirational leader** with high expectations and dedication to excellence in project delivery. Talent for empowering multidisciplinary project teams and persuading collaboration with assertive, yet affable, approach.

**M.B.A. in Healthcare Management — B.M.E. (Mechanical Engineering)  
Certified Reviewer, Medical Gas Construction — Qualified Medical Logistician  
Government Contract Negotiations  
Board Member, Federal Project Source Selection Board  
P.E. Candidate 2012**

- **Specialist insight to healthcare design** and military medical facility construction. Plugged into newest construction trends, research-driven design, and **imperatives in military healthcare** programming, design, build, and acquisition systems.
- **Cultivate and cement relationships** while solving engineering and design issues; strength in leveling client idealism to embed technical and clinical design priorities.
- **Able to leverage seat on interdisciplinary Federal Project Source Selection Board**, reviewing and advising on bid proposals and federal contractor selection.
- **Pre-established network of industry contacts** and insight to regional and global business etiquette and cultural diversity via extensive travel. German fluency.

## PROGRAM MANAGEMENT SUMMARY & PERFORMANCE OVERVIEW

### UNITED STATES ARMY RESERVE |1993 to Present

*Successful military career as commissioned officer. Progressed to positions of increased accountability requiring decisive leadership, project planning and execution, and fiscal accountability.*

**DEPUTY PROGRAM MANAGER**, US Army Health Facility Planning Organization (HFPO), Falls Church, VA, 2006 to Present.

**Singled out to manage \$1B, Congress-approved design-build Greenfield construction project** from bid acceptance onward. Report directly to senior leadership at Department of Health (DH) funding agency on change initiatives. Act as building owner's representative for The US Army Surgeon General and as key intermediary to US Army Corps of Engineers (USACE), Medical Command (MEDCOM), General Contractor, Medical Center (MEDCEN) staff, installation directorates, architects, and media.

**Darnell R. Clark Medical Center (DRCMC) Project**, Fort Hood, TX, 2010 to Present. Recruited by Program Manager to \$927M Fort Hood Replacement MEDCEN project—first and largest design-build MEDCEN replacement in Department of Defense (DoD) history. **Strategize \$250M Transition Plan to equip and staff** 947,000-square-foot facility plus interstitial space. Charged with review and approval of all design and change order requests, subsequently creating design solutions and teaming with USACE to execute changes while regulating contract budget and schedule compliance.

*"MAJ Pimperton is a dedicated officer who has led one of USAHFPO's largest and most complex projects with excellence...her efforts have shaped not only this project but also design and project management concepts in the DoD medical program at large." —*

*Excerpt from 2011 Performance Evaluation*

### Program Leadership

- **Managed and advised USACE and high-ranking clinicians across all project details**, maintaining tight change management control over project quality, budget, and scheduling while bringing HFPO's clinical perspective to the table.
- **Handpicked for key seat on Federal Project Source Selection Board** to evaluate incoming project bid proposals from federal contractors.

### Financial & Compliance Results

- **Prevented \$21M cost increase and 13-month project delay** through pragmatic interpretation of DoD HA criteria.
- **Mitigated project vulnerabilities** related to integrity, effectiveness, cost, environmental, safety, and health aspects of design/construction via architectural plan assessment and sponsorship of bi-monthly change management meetings.

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Innovation

- **Shifted DoD-wide paradigm for medical program change management** by conceptualizing and implementing new project management standards.
- **Instituted new stakeholder-engagement strategy** that balanced strategic design direction and local user input within contract parameters.
- **Guided specialist team to redesign Behavioral Health Department** to MEDCOM's new gold standard for future inpatient psychiatric design.

Organizational & Relationship-Building Skills

- **Met 1-month deadline to assemble 7-member dedicated team, along with HQ leadership and highly skilled architectural, engineering, construction, and clinical SMEs** from 3 different organizations and 2 military installations for strategic design charrettes.
- Amassed solid roster of **industry contacts with military, federal, and civilian agencies.**

Transition & Training

- Presently direct next project phase, organizing MEDCEN leaders and facilities management to **migrate 45 departments and 3,100+ staff to new, high-tech healthcare facility.**
- Serve as authority on equipment purchase and installation, clinical training, movement sequencing, healthcare operations transition, and facilities maintenance planning.

**Camp Balmoral Health Clinic Project, San Antonio, TX, 2006 to 2009.** Initially engaged as second in charge; quickly **assumed \$10M, 59,000-square-foot new health clinic construction project** (laboratory, pharmacy, radiology units). Traveled often to inspect sites, coordinate engineering changes, and resolve plan- and specification-compliance issues; supported pre-final building inspections and commissioning. **Delivered project on time and \$380K under budget**, functioning as pivotal link between building contractors/design team/engineers and doctors/medical personnel while transitioning staff to new facility.

**OTHER MANAGEMENT, HEALTHCARE & ENGINEERING BACKGROUND**

- **MEDICAL OFFICER**, European Command (EUCOM), Medical Readiness, Stuttgart, Germany, 2005 to 2006. Selected for overseas deployment due to **logistics and medical expertise. Expedited critical healthcare** for non-US/non-German nationals as liaison to US Army and German government officials to obtain special permission for reemployment. Investigated and drafted information papers on disease etiologies and humanitarian missions for EUCOM General Officers.
- **DEPUTY OPERATIONS DIRECTOR**, 924th Medical Detachment (Vet LG), Austin, TX, 2001 to 2005. **Spearheaded supply, maintenance, and administrative operations** for 25-member unit; first veterinary unit deployed for Operation Enduring Freedom to Southwest Asia Theater of military/war operations. **Met rigorous logistical deadlines** and highest readiness status. **Earned 3 units top rating from Command Inspection Program** by assuming roles of 7 deployed officers and personally received **Family Readiness Liaison of the Year Award.**
- **EXECUTIVE OPERATIONS OFFICER**, 411th Medical Logistics Battalion, Atlanta, GA, 1993 to 2000. **Led 200-soldier organization** tasked with equipment, supply, optical, and blood bank services to top performance while **organizing 215 lines of equipment and stockage valuing \$1.34M** for this mobile medical field warehouse.
- **OPERATIONS MANAGER**, Customer Education, **Domestic Instruments**, Atlanta, GA, 1999 to 2000. **Directed \$3M profit International Education Department** for this systems manufacturer. Managed inventory for portfolio of ~15 parallel-running onsite and distance learning classes for internal engineers and 30,000 global customers.
- **PROCESS ENGINEER**, **Woodbine Corp.**, Atlanta, GA, 1996 to 1998. **Integral in streamlining companywide manufacturing processes and quality** by heading up BMW/Mercedes Six Sigma Team. Initiated process quality improvements, trimmed costs, and **increased product line efficiency to reach 95.5%** with Six Sigma Continuous Improvement Program. **Earmarked to research and prototype** newly developed BMW and Mercedes products.
- **PROCESS ENGINEER**, **Toto USA**, Atlanta, GA, 1993 to 1996. Hired to prepare Toto's first US manufacturing plant for initial operations. Leveraged **knowledge of state-of-the-art manufacturing automation technologies and industrial control systems** to program robots for high-volume, 98% automated facility. Upon production launch, assumed management of Kiln Department to track and optimize PLC/PC-based process control systems.

**CREDENTIALS**

**M.B.A., concentration in Healthcare Management**, University of Arizona (2005)

**B.M.E. (Mechanical Engineering)**, Atlanta Institute of Technology (1993)

**Certifications:** 70K Health Services Material, U.S. Army Medical Logistician; Medical Gas Construction Reviewer

*Best Military Résumé:*

PROJECT BRIEF:

Erin, a Major in the U.S. Army Reserve with 6 months left to go on her tour of duty, approached me to assist her with a résumé specifically targeting a position for Senior Project Engineer, Federal Facilities. She was approached by a previous colleague who had recently transitioned into the private sector, working for an Indiana-based architectural firm looking to penetrate the Texas healthcare construction market.

With a bare-bones résumé that was last developed in 1998, we had our work cut out for us. I scheduled an intake session with her to root out strategic job requirements and areas of specialist skill the company would find intriguing. I created a résumé structure and format to compartmentalize the many skills and knowledge areas she had to offer. I kept the formatting on the conservative side and injected minimal use of color, grays, blacks, and steel blue.

There were MANY great accomplishment stories from which to choose, so we aligned these with the strategic imperatives of the role and categorized them for easy navigation. She was laser-focused on this career opportunity so I was careful to develop every job description and accomplishment bullet with those imperatives in mind.

Erin also had many endorsements both from superiors as well as team members; we picked a profound statement by her commanding officer that highlighted a paradigm-shifting accomplishment, catalyzed by her innovation, tenacity and drive for perfection. We strategized together to turn her job titles into understandable titles for private sector organizations as well.

After having submitted her résumé, Erin is now in 2<sup>nd</sup>-round talks with the architectural firm and the outlook is good!

To address privacy issues, we included city, state and zip code as current location.